MANAGING HEALTH CARE SYSTEMS

Health services administrators are health care professionals who play an important role in managing public health systems, health care systems and hospital networks. They are typically responsible for budgeting, accounting, human resources, marketing and training. Health care administrators ensure that health care facilities and health systems are running smoothly so that the highest quality of health care can be delivered.

HEALTH SERVICES ADMINISTRATION AT UCF

UCF offers a Bachelor of Science in Health Services Administration as well as a minor in health services administration. Courses are taught in a blended learning environment, with a mix of online and face-to-face components, although the degree can be completed entirely online.

Curriculum
The B.S.HSA is analogous to a business degree in many ways, and it is designed to educate future health services administrators and health care managers on how to effectively plan, direct and coordinate the delivery of health care. The undergraduate program will also prepare students for an advanced degree in health services administration or other related disciplines.

Faculty
The program’s faculty members have expertise in health policy, health care leadership, international health systems and long-term quality care.

PROGRAM HIGHLIGHTS:
• Certified by the Association of University Programs in Health Administration
• Required internship
• Can be completed online
• Blended learning environment

COURSEWORK INCLUDES:
• U.S. Health Care Systems
• Health Care Finance
• Health Care Economics
• Principles of Managed Care
• Community Health
• Health Care Law and Ethics
• Medical Terminology
• Epidemiology
• Health Care Needs of the Elderly

For complete program requirements, see the UCF Undergraduate Catalog at catalog.ucf.edu.

Undergraduate Program in Health Services Administration

WHERE GRADUATES WORK:

- Aon Hewitt
- CHI St. Luke’s Health – The Woodlands Hospital (Texas)
- Children’s National Health System (Washington, D.C.)
- Florida Agency for Health Care Administration
- Florida Hospital
- Geisinger Health System (Pennsylvania)
- Harbor Oaks Elderly Care Home
- Hispanic Family Counseling Inc.
- Integrative Physical Medicine
- Northwell Health (New York)
- Opis Senior Services Group
- Orlando Health
- Palm Bay Hospital
- University Behavioral Center
- University Healthcare Alliance (Stanford Health) (California)
- U.S. Air Force Medical Service Corp
- U.S. Navy
- WellCare Health Plans

FOR MORE INFORMATION:

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College of Health and Public Affairs
Department of Health Management and Informatics
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Orlando, Florida 32816-2205


WHAT CAN I DO WITH THIS DEGREE?

Career opportunities for health services administrators are diverse. While many work in a hospital setting, others are often employed by various types of health care facilities and organizations, including physician offices, nursing care facilities, home health care services and outpatient care centers.

Gradsutes also find positions in public health departments and other government offices. Others pursue careers in marketing, health insurance and selling health devices and pharmaceuticals.

Completion of a bachelor’s degree can also prepare graduates for an advanced degree, which often increases opportunities for advancement in the field.

POSSIBLE JOB TITLES:

- Patient care services administrator
- Medical office manager
- Human resources associate
- Medical staff relations officer
- Rehabilitation services manager
- Community health manager
- Nursing home administrator
- Pharmaceutical sales representative
- Assistant administrator for outpatient services

DID YOU KNOW?

UCF’s Bachelor of Science in Health Services Administration was named the Best Online Bachelor’s Degree in Healthcare Administration by College Choice in 2016.