Dear Parent/Guardian:

Thank you for your interest in the UCF Communication Disorders Clinic. Per your request, please find the attached Speech-Language Case History Packet for your completion. After you have completed the packet, please mail/fax back to us at:

**UCF Communication Disorders Clinic**  
**Attn: New Client Scheduling**  
**3280 Progress Dr, Suite 500,**  
**Orlando, FL 32826**  
**Phone: (407) 882-0468; Fax: (407) 882-0483**

Upon our receipt of the completed packet, you will be contacted regarding the next available appointment for a diagnostic evaluation. When preparing for your child’s first appointment, please remember to:

- Arrive 10 minutes early to sign off on all confidential documents
- Bring photo ID and insurance cards that you plan to use for covering rendered services
- Bring all original forms contained in this packet (if faxed prior to arrival)
- Bring all applicable medical records

If you have any questions, please feel free to contact us.

Very truly yours,

Debra Knox, M.S., CCC-SLP  
Coordinator of the Board of Clinical Educators
CHILD CASE HISTORY FORM

I. Identification
Name ________________________________ Age________ Birthdate ________________
Address___________________________________________________________________
City ______________________________ Zip___________ Phone____________________
May we contact you via email, if yes please list your email below:
_________________________________________________________________________

School ___________________________________________________________________

Referred by _____________________________ Address ___________________________
Reason for Referral__________________________________________________________

Physician_________________________________________ Phone____________________
Other doctors (dentists /orthodontists/ psychologists) that provide care to this child

<table>
<thead>
<tr>
<th>Name</th>
<th>Specialty</th>
<th>City</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tr>
</tbody>
</table>

Have you received services through any of the following agencies, past or present?

☐ UCF - CARD (Center for Autism and Related Disabilities)
☐ UCP (United Cerebral Palsy) of Florida
☐ CMS (Children’s Medical Services)
☐ Early Steps/SHINE/Howard Phillips Center for Children & Families
☐ Florida Vocational Rehabilitation
☐ BSCIP (Brain & Spinal Cord Injury Program)
☐ Orlando Day Nursery
II. Family

Mother ___________________________ Age__________ Occupation __________________

History of Speech, Language, or Hearing Problems    Yes _______ No _______
If “yes” please explain.__________________________________________________________________________

Father ___________________________ Age__________ Occupation __________________

History of Speech, Language, or Hearing Problems  Yes ______ No ______
If “yes” please explain. _______________________________________________________
__________________________________________________________________________

List names and ages of brothers and sisters:
_______________________________________________________ Age _____________
_______________________________________________________ Age _____________
_______________________________________________________ Age _____________

Is there a family history of any of the following?

<table>
<thead>
<tr>
<th>Family Member</th>
<th>Family Member</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hearing loss</td>
<td>Cleft palate</td>
</tr>
<tr>
<td>Speech problem</td>
<td>Seizure disorder</td>
</tr>
<tr>
<td>Prematurity</td>
<td>Mental illness</td>
</tr>
<tr>
<td>Blindness</td>
<td>Alcoholism</td>
</tr>
<tr>
<td>Malformation of the head, neck,</td>
<td>Delayed motor development</td>
</tr>
<tr>
<td>or ears</td>
<td></td>
</tr>
<tr>
<td>Educational</td>
<td></td>
</tr>
<tr>
<td>Difficulties</td>
<td>Low birth weight</td>
</tr>
<tr>
<td>Drug use</td>
<td>Other</td>
</tr>
</tbody>
</table>

Child living with both parents_______ If no, whom does child live with ____________

Have there been any of the following major changes in the family during the last year?

_____ change of address ______ accident or illness ____ divorce/ marriage
_____ parent separation ______ death of a family member _____ birth/ adoption

Does anyone in the home smoke?  Yes _______ No ______
III. Birth History

Mother’s health during pregnancy (note special conditions such as mumps, German measles, x-rays, serious accidents, etc.) __________________________________________________
___________________________________________________________________________

Anything unusual about the condition of the infant at birth: Blue Baby___ Lack of Oxygen___
Convulsions___ Rh Problems___ Breathing Difficulties___ Head Injuries___
Other (describe) _______________________________________________________________
Length of pregnancy_______________________ Birth weight of infant__________________

IV. Developmental History

Has your child had any feeding difficulties? Check each item that applies.

_____ Sucking or nursing
_____ Excessive length of time to drink bottle
_____ Regurgitation of liquids or solids through the nose
_____ Difficulty chewing or swallowing meats
_____ Choking and/or gagging

Does your child choke while eating?       _____ Yes       _____ No
If “yes,” on what foods?  ________________________________________________________

Is your child a picky eater?       _____ Yes       _____ No
If “yes,” what foods does s/he prefer?  __________________________________________

Describe any feeding problems your baby experienced during the first three months of life.

___________________________________________________________________________

___________________________________________________________________________

Does your child drool more than other children his/her age?       _____ Yes       _____ No

Did your child have difficulty gaining weight as an infant?       _____ Yes       _____ No

Describe any early abnormalities of response to light, sound and movement __________

___________________________________________________________________________

___________________________________________________________________________
At approximately what age did your child achieve the following motor milestones?

Head support _____ Reach & grasp_____ Sitting alone _____
Crawling _____ Standing alone_____ Walking alone _____
Climbing stairs ___ Finger food _____ Eat with a spoon____
Potty trained _____ Undresses self _____

Child’s coordination: Normal? ________ Fair?_______ Poor?_______

Right or left handed? ____________________________________________

At what age did handedness develop? ______________________________________

Did anyone try to influence handedness? (describe) __________________________

Any abnormalities in early physical development? ____________________________
______________________________________________________________________
______________________________________________________________________

V. Medical History

Childhood illnesses and injuries: List illness, age, temperature of fever, after-effects (if any)

Ear infections ____________________________________________________________
Ear-drainage _____________________________________________________________
Pneumonia ______________________________________________________________
Convulsions______________________________________________________________
Measles ________________________________
Chickenpox __________________________
Frequent colds __________________________
Bronchitis ____________________________
Allergies ______________________________
Asthma ______________________________
Enlarged adenoids _______________________
Tonsillitis _____________________________
Concussions____________________________
Serious Injuries _________________________
Other (describe) ________________________
Operations (describe) ________________________________

If your child has had fevers, how long do they last? ______________________________

Check any of the following drugs that your child has taken: Quinine____ Streptomycin_____ Nicotine______ Frequent aspirin _____ Neomycin_____

Child’s present health ________________________________

Has the child had an eye examination? _____ When? _______ By whom? ______________

Name any medicines the child is currently taking: __________________________________
__________________________________________________________________________

VI. Play Behaviors

Which of the following describes the type of play your child likes to engage in the most often?

_____ putting toys in mouth   _____ banging toys together  _____ throwing toys

_____ shaking toys   _____ pushing/pulling toys

_____ appropriate use of objects  _____ uses one object for another

_____ acting out familiar routines  _____ role-playing  _____ make believe play

_____ games with rules   _____ rough and tumble play  _____ looking at books

What is the average length of time your child can stay playing at one activity? ________

What activities seem to hold your child’s attention for the longest period of time? ________
________________________________________

Which activities seem to hold your child’s attention for the shortest period of time? ________
________________________________________

Is your child’s play easily distracted by any of the following?

_____ Visual stimuli (i.e. other toys or objects)

_____ Auditory stimuli (i.e. voices, sounds outside, the TV)

_____ Nearby activities

_____ Other people in the room
Whom does your child prefer to play with?

- mother
- father
- brother/sister
- self
- other child
- other adult

VII. Personality

What are the child’s chief interests?

______________________________________________

How often does the child exhibit the following characteristics: (often, sometimes, never)

- nervous ___________________________
- sleeping problems___________________
- bed wetting _______________________
- thumb sucking_____________________
- nightmares_______________________
- nail biting _______________________
- destructive_______________________
- temper tantrums__________________
- co-operative_____________________
- eating problems__________________
- happiness_______________________
- stealing ________________________
- explosive behavior ______________

Describe any discipline problems you have with your child.

______________________________________________

What problems does the child have, if any, in school?

______________________________________________

VIII. Educational History
Preschool

<table>
<thead>
<tr>
<th>Educational Setting</th>
<th>Location/ School</th>
<th>Teacher(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Care Facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Early Childhood Classes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Birth to 3 Program</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

How often does your child attend classes?

- _____ daily
- _____ 4 times per week
- _____ 3 times per week
- _____ 2 times per week
- _____ ½ days
- _____ full day

Does your child’s developmental performance seem to interfere with his/her school performance? _____ Yes  _____ No

Have teachers expressed any concerns about your child’s learning behavior? ___ Yes  ___ No

If so please describe. __________________________________________________________

School Age

School: _________________  Grade: _______  Principal: _________________

Teacher(s): ____________________________  Speech/ Language Clinician: ___________

Type of classroom:  Traditional  Open  Transdisciplinary  Other: _________________

What are your child’s average grades?

<table>
<thead>
<tr>
<th>Subject</th>
<th>Grade</th>
</tr>
</thead>
<tbody>
<tr>
<td>Math</td>
<td></td>
</tr>
<tr>
<td>Reading</td>
<td></td>
</tr>
<tr>
<td>Spelling/ Writing</td>
<td></td>
</tr>
<tr>
<td>Science</td>
<td></td>
</tr>
<tr>
<td>Social Studies</td>
<td></td>
</tr>
<tr>
<td>Other Subjects</td>
<td></td>
</tr>
</tbody>
</table>
Did your child fail any grades? ________________  Did your child skip any grades? ______
Did your child attend preschool/ nursery school? ___ Age? ___ Kindergarten? ___ Age? ___
Is your child frequently absent from school? ______  If so, Why? ____________________
How does your child feel about school and his or her teacher(s)? ______________________
________________________________________________________________________

Does your child receive special reading or language arts services? ____ If so, please explain:
________________________________________________________________________
________________________________________________________________________

Does your child exhibit any learning style preference?  visual  auditory  both
If “yes,” please explain. ________________________________
________________________________________________________________________
________________________________________________________________________

IX. Speech History
What languages are spoken at home? ____________________________________________
Which are spoken by the child? _________________________________________________
Which are understood by the child? ______________________________________________
Indicate when your child first demonstrated the following.

<table>
<thead>
<tr>
<th>Age</th>
<th>Behavior</th>
<th>Age</th>
<th>Behavior</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>cooing, pleasure sounds</td>
<td></td>
<td>single words</td>
</tr>
<tr>
<td></td>
<td>babbling (ba-ba, da-da, etc)</td>
<td></td>
<td>phrases (go bye-by, more juice)</td>
</tr>
<tr>
<td></td>
<td>jargon (talking own special language)</td>
<td></td>
<td>short sentences</td>
</tr>
</tbody>
</table>

What is the primary method(s) your child uses for letting you know what s/he wants?

<table>
<thead>
<tr>
<th></th>
<th>looking at objects</th>
<th></th>
<th>pointing at objects</th>
<th></th>
<th>gestures</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>crying</td>
<td></td>
<td>vocalizing/ grunting</td>
<td></td>
<td>physical manipulation</td>
</tr>
<tr>
<td></td>
<td>single words</td>
<td></td>
<td>2-3 word combinations</td>
<td></td>
<td>sentences</td>
</tr>
</tbody>
</table>

Which of the following best describes your child’s speech?

- _____ easy to understand
- _____ difficult for parents to understand
_____ difficult for others to understand  
_____ almost never understood by others  
_____ different from other children of the same age

Which of the following best describes your child’s reaction to his/her speech?

_____ is easily frustrated when not understood  
_____ does not seem aware of speech/communication problem  
_____ has been teased about his/her speech  
_____ tries to say sounds or words more clearly when asked  
_____ is successful in saying sounds or words more clearly when s/he tries

Does your child have difficulty producing certain sounds?  _____ Yes  _____ No

If “yes,” which ones? _________________________________________________________

Does your child hesitate and/or repeat sounds or words?  _____ Yes  _____ No

Does your child “get stuck” when attempting to say a word?  _____ Yes  _____ No

Do you have concerns about your child’s voice?  _____ Yes  _____ No

Which of the following do you think your child understands?

_____ his/her own name  _____ names of body parts  _____ family names  
_____ names of objects  _____ simple directions  _____ complex directions  
_____ conversational speech

What is the parents’ reaction to child’s speech? ____________________________________

__________________________________________________________________________

What is the child’s attitude toward own speech? ________________________________

__________________________________________________________________________

When was speech difficulty first noticed? _________________________________________

By whom? _________________________________________________________________

Describe the child’s present speech ___________________________________________

___________________________________________________________________________

What changes have you noticed in the child’s speech since the difficulty was first noticed?

___________________________________________________________________________

X. Hearing
Describe any hearing difficulties__________________________________________________
______________________________________________________________________________
Has child had hearing tested? _____ When? _____________ By whom? _________________
Does the child have a hearing aid? ______ Does s/he use it? __________________________
Listening Habits:
Ability to hear on the telephone____________________________________ ear used________
Radio/stereo/TV _____________________________________________________________
Ability to hear in groups_______________________________________________________
Ability to understand in quiet_________________________________________________
Ability to understand in noise_________________________________________________
Ability to locate direction of sounds____________________________________________

XI. Previous Speech Treatment
Has your child received speech treatment?______ How long?_______ By whom?_________
Results_____________________________________________________________________

XII. Statement of Problem
Please state in your own words what you think the child’s problem is, and what you think 
might have caused it. ___________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
When did you first notice the problem? ___________________________________________
____________________________________________________________________________
Whom did you first tell about this problem? _______________________________________
What was this person’s response? _______________________________________________
What is your child’s awareness of/ reaction to this problem? _________________________
____________________________________________________________________________
How do you and other family members react to this problem? _________________________
What information do you hope to gain from this evaluation, and what specific questions or areas do you wish to address?

Parent/Guardian Signature: ________________________________ Date: _______________
Section I: Patient Information

Name: ___________________________________________ Prefer to be called: __________________________

Address: ___________________________________________ City: __________ State: __________ Zip: __________

Phone (______) _________________ Work Phone (_____) ________________ Cell Phone (______) ________________

The best time to contact me is: _______________ A.M. _______________ P.M. on my _______________ Home phone _______________ Work phone _______________ Cell phone

Date of Birth: _______________ Last 4 digits of SSN#: __________________________

Check Appropriate Box: ☐ Minor ☐ Single ☐ Married ☐ Widowed

If Student, Name of School_________________________________ City/State______________________________ ☐ FT ☐ PT

Spouse or Parent’s Name: ___________________________ Employer___________________ Work Phone____________

Whom may we thank for referring you? ____________________________________________________________________

Person to contact in case of emergency_________________________________ Phone__________________________

Referring Physician:_________________________________ Address: __________________________________________

Phone: _________________________________ Fax: __________________________________

Section II Responsible Party

Relationship to Patient: ☐ Self ☐ Spouse ☐ Parent ☐ Other __________________________

Name: ___________________________________________

Address (if different from above): __________________________________________

City: ___________________________ State: __________ Zip: __________ Phone: (____)_____________________

Employer_________________________ Work Phone (____) __________________ Last 4-digits of SSN#__________________

Section III Insurance Information

Name of Insured_________________________________DOB_______________Relationship to Patient ________________

Last 4 digits of SSN#:_____________Name of Employer: _______________________ Work Phone: (____)___________

Address of Employer: ___________________________________City__________________State:________Zip ___________

Insurance Company_____________________________ Grp #______________________ ID#_________________________

Ins. Co. Address: __________________________________________ Ins. Co. Phone: ____________________________

***DO YOU HAVE ANY ADDITIONAL INSURANCE? ☐ Yes ☐ No IF YES, COMPLETE THE SECTION BELOW***

Name of Insured_________________________________DOB_______________Relationship to Patient ________________

Last 4 digits of SSN#:_____________Name of Employer: _______________________ Work Phone: (____)___________

Address of Employer: ___________________________________City__________________State:________Zip ___________

Insurance Company_____________________________ Grp #______________________ ID#_________________________

Ins. Co. Address: __________________________________________ Ins. Co. Phone: ____________________________
The University of Central Florida’s Communication Disorders Clinic is located in the Central Florida Research Park in the Innovative Center at 3280 Progress Drive, Orlando, FL 32826.

**From Winter Park**
Take University Boulevard east to Alafaya Trail, then right (south) to Research Parkway. Turn left (east) at Bank of America, entering Central Florida Research Park. Turn left onto Progress Drive, you will see a Tropical Smoothie sign on the corner. If you pass through the light at Technology Parkway you will have gone too far. The Innovative Center will be on the left side, just at the entry to the round-about.

**From Orlando – Using SR 50**
Take Colonial Drive (State Road 50) east to Alafaya Trail. Turn left (north) onto Alafaya Trail. At the third traffic light (Bank of America’s on the corner), turn right (east) on Research Parkway, entering Central Florida Research Park. Turn left onto Progress Drive, you will see a Tropical Smoothie sign on the corner. If you pass through the light at Technology Parkway you will have gone too far. The Innovative Center will be on the left side, just at the entry to the round-about.

**From Orlando – Using East-West Expressway**
Take the East-West Expressway east. Do not exit to the left where there is a sign indicating that you should go left to UCF but continue on the expressway until you reach the Alafaya Trail exit. After exiting, turn left (north) on Alafaya Trail. After crossing Colonial Drive (State Road 50), proceed to the third traffic light (Bank of America’s on the corner), turn right (east) on Research Parkway, entering Central Florida Research Park. Turn left onto Progress Drive, you will see a Tropical Smoothie sign on the corner. If you pass through the light at Technology Parkway you will have gone too far. The Innovative Center will be on the left side, just at the entry to the round-about.

**From North of Orlando**
Take the toll road SR-417 South to University Boulevard East (exit 37) towards UCF. Turn right onto SR-434S (Alafaya Trail) in approximately 2.7 miles. From SR-434S you will turn left onto Research Parkway in approximately 0.7 miles, there will be a Bank of America on the corner. Turn left onto Progress Drive, you will see a Tropical Smoothie sign on the corner. If you pass through the light at Technology Parkway you will have gone too far. The Innovative Center will be on the left side, just at the entry to the round-about.

**From South of Orlando**
Take the Florida Turnpike North or I-4 east to toll road SR-417 North (towards Orlando/Sanford). Merge onto toll road SR-408 East (exit 33a, towards Titusville). Take the Alafaya Trail exit (number 21). After crossing Colonial Drive (State Road 50), proceed to the third traffic light (Bank of America’s on the corner), turn right (east) on Research Parkway, entering Central Florida Research Park. Turn left onto Progress Drive, you will see a Tropical Smoothie sign on the corner. If you pass through the light at Technology Parkway you will have gone too far. The Innovative Center will be on the left side, just at the entry to the round-about.

If you would prefer to use Map Quest for directions, our address is:
3280 Progress Drive, Suite 500, Orlando, FL 32826
Phone: 407-882-0468
AUTHORIZATION TO VIDEO TAPE, AUDIO TAPE, PHOTOGRAPH
AND/OR OBSERVE

The University of Central Florida’s Communication Disorders Program, in addition to providing services to the Central Florida community, functions as a training clinic for graduate students in the Communication Disorders Program. The Florida Alliance for Assistive Services and Technology (FAAST) also provides similar training and supervision in conjunction with the University Communication Disorders program. Because of this, you may encounter certain situations in the clinic that you might not be exposed to in another treatment setting.

In order for the student clinician to receive thorough supervision, it may be necessary for the clinician to tape (Audiotape and Videotape) the sessions. In addition, there is a one-way mirror in each therapy room, and an observation room adjoining. From time to time, the student clinician’s session may be observed by the supervisor or by other student clinicians. At times, video and audio tape(s) may be used for educational purposes.

A fully qualified professional supervises each client’s program at the Clinic. Graduate Students may be assigned to work with certain clients. A qualified faculty member, however, will be responsible for the professional services. This professional will supervise, counsel and direct the clinical activities.

In hereby authorize clinical personnel from the [ ] Communication Disorders Clinic and/or [ ] FAAST to video tape, audio tape, photograph, and/or observe clinical sessions for:

______________________________
(Client’s name)

______________________________
Date

______________________________
Signature of Client

______________________________
Signature of Parent/Guardian
PERMISSION TO RELEASE INFORMATION

I hereby grant the Communication Disorders Clinic of the University of Central Florida permission to release information from the records of ___________________________ to FAAST and the agencies listed below.

(Client’s name)

Send to:
FAAST, Florida Alliance for Assistive Services and Technology
325 John Knox Road, Building 400, Suite 402 · Tallahassee, Florida 32303
Solely for the purposes of evaluating the services provided by the FAAST Regional Demonstration Center
[ ] (Parent/Guardian initial here)

Send to:
Agency/Business Name: _______________________________________________
Address: ____________________________ City: ___________ State: ______ Zip: _______
Phone: ___________________________ Fax: ___________________________

Agency/Business Name: _______________________________________________
Address: ____________________________ City: ___________ State: ______ Zip: _______
Phone: ___________________________ Fax: ___________________________

Agency/Business Name: _______________________________________________
Address: ____________________________ City: ___________ State: ______ Zip: _______
Phone: ___________________________ Fax: ___________________________

Agency/Business Name: _______________________________________________
Address: ____________________________ City: ___________ State: ______ Zip: _______
Phone: ___________________________ Fax: ___________________________

__________________________________________
Date

__________________________________________
Signature of Client

__________________________________________
Signature of Parent/Guardian
PATIENT CONSENT TO THE USE AND DISCLOSURE OF HEALTH INFORMATION FOR TREATMENT, PAYMENT OR HEALTHCARE OPERATIONS

I understand that as part of my healthcare, this organization originates and maintains health records describing my health history, symptoms, examination and test results, diagnoses, treatment and any plans for future care or treatment. I understand that this information serves as:

- A basis for planning my care and treatment
- A means of communication among the many health professionals who contribute to my care
- A source of information for applying my diagnosis and surgical information to my bill
- A means by which a third-party payer can verify that services billed were actually provided
- A tool for routine healthcare operations such as assessing quality and reviewing the competence of healthcare professionals

I understand and have been provided with a Notice of Information Practices that provides a more complete description of information uses and disclosures. I understand that I have the right to review the notice prior to signing this consent. I understand that the organization reserves the right to change their notice and practices and prior to implementation will post information of this change. I understand that I have the right to request restrictions as to how my health information may be used or disclosed to carry out treatment, payment or healthcare operations and that the organization is not required to agree to the restrictions requested. I understand that I may revoke this consent in writing, except to the extent that the organization has already taken action in reliance thereon.

I authorize UCF Communication Disorders Clinic to use an automated telephone system and/or email and to use my name, address and phone number; the name of my scheduled treating physician; and the time of my scheduled appointment(s), for the limited purpose of contacting me to notify me of a pending appointment or other healthcare-related communication. I also authorize Communication Disorders Clinic to disclose to third parties who answer my phone limited protected health information regarding pending appointments, and to leave a reminder message on my voicemail system or answering machine.

______________________________________________ ____________________
Signature of Patient or Personal Representative Date

______________________________________________
Printed Name of Patient or Personal Representative
General Medical Records Request

Please complete the following information:

Patient Name: _______________________________________________________________
Address: ____________________________________________________________________
_______________________________________________________________
Phone: _______________________________________________________________
SSN: ____________________________________________________________________ Date of Birth: __/__/____

Provider/Entity to Release Records

Practice/Group Name: _______________________________________________________________
Treating Provider(s): _______________________________________________________________
Address: ____________________________________________________________________
Phone: _______________________________ Fax: ___________________________

I authorize the custodian of records of the above named provider(s) or other person/entity (specifically described) to disclose/release the following information (check all applicable):

☐ All records (Diagnosis and Treatment) ☐ Abstract/Summary (Diagnosis and Treatment)
☐ Laboratory/pathology records ☐ Pharmacy/prescription records
☐ X-ray/radiology records ☐ Other (describe specifically)

These records are for services provided on the following date(s): _________________________________

Please send the records listed above to:

UCF Communication Disorders Clinic (Attn: Medical Records)
3280 Progress Dr, Suite 500, Orlando, FL 32826
407-882-0468 Fax: 407-882-0483

This authorization shall expire no later than: __/__/____ or upon the following event ________________________ (whichever is sooner) and may not be valid for greater than one year from the date of signature for Florida medical records. I understand that after the custodian of records discloses my health information, it may no longer be protected by federal privacy laws. I further understand that this authorization is voluntary and that I may refuse to sign this authorization. My refusal to sign will not affect my ability to obtain treatment; receive payment; or eligibility for benefits unless allowed by law. By signing below I represent and warrant that I have authority to sign this document and authorize the use or disclosure of protected health information and that there are no claims or orders pending or in effect that would prohibit, limit, or otherwise restrict my ability to authorize the use or disclosure of this protected health information.

_________________________________ ___________________________ _________ _______
Signature of patient or personal representative Printed name Date

You have the right to revoke this authorization, except to the extent the custodian of records has relied on it, by sending your written request to the Privacy Liaison, 3280 Progress Dr, Suite 500 Orlando, FL 32826.
NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

WHO WILL FOLLOW THIS NOTICE

This notice describes our Communication Disorders Clinic’s practices and that of:
- Any health care professional authorized to enter information into your Clinic chart.
- All departments of the Communication Disorders Clinic.
- All employees, staff and other Clinic personnel.
- In addition, Business Associates of the Communication Disorders Clinic may share medical information with each other for treatment, payment or Clinic operations purposes described in this notice.

OUR PLEDGE REGARDING MEDICAL INFORMATION

We understand that medical information about you and your health is personal. We are committed to protecting medical information about you. We create a record of the care and services you receive at the Communication Disorders Clinic. We need this record to provide you with quality care and to comply with certain legal requirements. This notice applies to all of the records of your care generated by the Communication Disorders Clinic, whether made by Communication Disorders Clinic personnel or your personal doctor. Your personal doctor may have different policies or notices regarding the doctor’s use and disclosure of your medical information created in the doctor’s office or clinic.

We are required by law to:
- Make sure that medical information that identifies you is kept private;
- Give you this notice of our legal duties and privacy practices with respect to medical information about you; and
- Follow the terms of the notice that is currently in effect.

HOW WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU:

The following categories describe different ways that we use and disclose medical information. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted to use and disclose information will fall within one of the categories.

For Treatment
We may use medical information about you to provide you with medical treatment or services. We may disclose medical information about you to doctors, nurses, technicians or other Communication Disorders Clinic personnel who are involved in taking care of you at the Communication Disorders Clinic. Different departments of the Communication Disorders Clinic also may share medical information about you in order to coordinate the different things you need, such as prescriptions, lab work and x-rays. We also may disclose medical information about you to people outside the Communication Disorders Clinic who may be involved in your medical care after you leave the Communication Disorders Clinic in the case of referrals or hospital transfers.
For Payment
We may use and disclose medical information about you so that the treatment and services you receive at the Communication Disorders Clinic may be billed to and payment may be collected from you, an insurance company or a third party. We may also tell your health plan about a treatment you are going to receive to obtain prior approval or to determine whether your plan will cover the treatment.

For Health Care Operations
We may use and disclose medical information about you for Communication Disorders Clinic operations. These uses and disclosures are necessary to run the Communication Disorders Clinic and make sure that all of our patients receive quality care. For example, we may use medical information to review our treatment and services and to evaluate the performance of our staff in caring for you. We may also combine medical information about many Communication Disorders Clinic patients to decide what additional services we should offer, what services are not needed and whether certain new treatments are effective. We may also disclose information to doctors, nurses, technicians and other Communication Disorders Clinic personnel for review and learning purposes. We may also combine the medical information we have with medical information from other Communication Disorders Clinics to compare how we are doing and see where we can make improvements in the care and services we offer. We may remove information that identifies you from this set of medial information so others may use it without learning who the specific patients are.

Appointment Reminders
We may use and disclose medical information to contact you as a reminder that you have an appointment for treatment at the Communication Disorders Clinic.

Treatment Alternatives
We may use and disclose medical information to tell you about or recommend possible treatment options or alternatives that may be of interest to you.

Health-Related Benefits and Services
We may use and disclose medical information to tell you about health-related benefits or services that may be of interest to you.

Individuals Involved in Your Care or Payment for Your Care
We may release medical information about you to a friend or family member who is involved in your medical care. We may also give information to someone who helps pay for your care. In addition, we may disclose medical information about you to an entity assisting in a disaster relief effort so that your family can be notified about your condition, status and location.

As Required By Law
We will disclose medical information about you when required to do so by federal, state or local law.

To Avert a Serious Threat to Health or Safety
We may use and disclose medical information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.

Public Health Risks
We may disclose medical information about you for public health activities. These activities generally include the following:
- To prevent or control disease, injury or disability;
- To report reactions to medications or problems with products;
- To notify people of recalls of products they may be using;
- To notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition;
- To notify the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence. We will only make this disclosure if you agree or when required or authorized by law.
**Health Oversight Activities**
We may disclose medical information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, inspections and licensure.

**Lawsuits and Disputes**
If you are involved in a lawsuit or a dispute, we may disclose medical information about you in response to a court or administrative order. We may also disclose medical information about you in response to a subpoena, discovery request or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain an order protecting the information released.

**Law Enforcement**
We may release medical information if asked to do so by a law enforcement official:
- In response to a court order, subpoena, warrant, summons or similar process;
- To identify or locate a suspect, fugitive, material witness or missing person;
- About the victim of a crime if, under certain limited circumstances, we are unable to obtain the person’s agreement;
- About a death we believe may be the result of criminal conduct;
- About criminal conduct at the Student Health Center; and
- In emergency circumstances to report a crime; the location of the crime or victims; or the identity, description or location of the person who committed the crime.

YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU
You have the following rights regarding medical information we maintain about you:

**Right to Inspect and Copy**
You have the right to inspect and copy medical information that may be used to make decisions about your care. Usually, this includes medical and billing records, but does not include psychotherapy notes. To inspect and copy medical information that may be used to make decisions about you, you must submit your request, in writing, to the Communication Disorders Clinic Medical Records department.

**Right to Amend**
If you feel that medical information we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for the Communication Disorders Clinic. To request an amendment, your request must be made, in writing, and submitted to the Communication Disorders Clinic Privacy Compliance Officer. In addition, you must provide a reason that supports your request.

We may deny your request for an amendment if it is not in writing or does not include a reason to support the request. In addition, we may deny your request if you ask us to amend information that:
- Was not created by us, unless the person or entity that created the information is no longer available to make the amendment;
- Is not part of the medical information kept by Communication Disorders Clinic;
- Is not part of the information which you would be permitted to inspect and copy; or
- Is accurate and complete.

**Right to an Accounting of Disclosures**
You have the right to request an “accounting of disclosures.” This is a list of the disclosures we made of medical information about you.

To request this list or accounting of disclosures, you must submit your request in writing to the Communication Disorders Clinic Privacy Compliance Officer. Your request must state a time period, which may not be longer than six years and may not include dates before April 1, 2003. Your request should indicate in what form you want the list (for example, on paper, electronically).
**Right to Request Restrictions**
You have the right to request a restriction or limitation on the medical information we use or disclose about you for treatment, payment or health care operations. You also have the right to request a limit on the medical information we disclose about you to someone who is involved in your care or the payment for your care, like a family member or friend.

*We are not required to agree to your request.* If we do agree, we will comply with your request unless the information is needed to provide you emergency treatment. To request restrictions, you must make your request in writing, to the Communication Disorders Clinic Privacy Compliance Officer. In your request, you must tell us (1) what information you want to limit; (2) whether you want to limit our use, disclosure or both; and (3) to whom you want the limits to apply.

**Right to Request Confidential Communications**
You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. To request confidential communications, you must make your request, in writing, to the Communication Disorders Clinic Privacy Compliance Officer. We will not ask you the reason for your request. We will accommodate all reasonable requests. Your request must specify how or where you wish to be contacted.

**Right to Paper Copy of This Notice**
You have the right to a paper copy of this notice. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. You may obtain a copy of this notice at our website, www.shs.ucf.edu. To obtain a paper copy of this notice, go to the Communication Disorders Clinic at 3280 Progress Dr, Suite 500, Orlando, FL 32826.

**CHANGES TO THIS NOTICE**
We reserve the right to change this notice. We reserve the right to make the revised or changed notice effective for medical information we already have about you as well as any information we receive in the future. We will post a copy of the current notice in the Communication Disorders Clinic. The notice will contain on the first page, in the top right-hand corner, the effective date.

**COMPLAINTS**
If you believe your privacy rights have been violated, you may file a complaint with the Communication Disorders Clinic. To file a complaint with the Communication Disorders Clinic, contact Dr. Charlotte Harvey, Privacy Compliance Officer, Communication Disorders Clinic, 3280 Progress Dr, Suite 500, Orlando, FL 32826. All complaints must be submitted in writing.

You will not be penalized for filing a complaint.

**OTHER USES OF MEDICAL INFORMATION**
Other uses and disclosures of medical information not covered by this notice or the laws that apply to us will be made only with your written permission. If you provide us permission to use or disclose medical information about you, you may revoke that permission, in writing, at any time. If you revoke your permission, we will no longer use or disclose medical information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission and that we are required to retain our records of the care that we provided to you.