

University of Central Florida

Department of Public Administration

2007
Annual Report

**DEPARTMENT OF PUBLIC ADMINISTRATION
2007 ANNUAL REPORT**

Summary Page

Goal 1: Offer the best undergraduate education available in Florida.

- American Humanics Receives National Award for “Excellence in Certifications”
- Four (4) American Humanics Students received a \$4500 NextGen Scholarship.
- Five American Humanics Students presented at the national AHMI
- The American Humanics Minor was revised to improve the curriculum
- American Humanics student Bridget McKenna published an article on budgeting
- Diversity numbers - 10.8% increase in Black and Hispanic Students
- Honors in the Major Program - 50% Increase - Two students
- Increased Outreach – weekly newsletter, website update, expanded career fair

Goal 2: Achieve international prominence in key programs of graduate study and research.

- Emergency Management & Homeland Security Graduate Certificate approved
- National Ranking – ranked 97th by US News and World Report in 2004
- Grant Funding Secured by Faculty **\$349,223** in 2007
- Internationally faculty published (1) book and presented in Turkey and Taiwan.
- Dr. Liou Recognized for Excellence in Teaching – At the NASPAA Conference
- 1st Annual Public Administration Research Conference was initiated this year
- Diversity 2.7% increase in Black and Hispanic students
- Six (6) Graduate students published articles and two (2) presented in Turkey
- Faculty Published (1) book; (5) book chapters; (4) monographs; (20) articles; and made (18) presentations at state, regional, national, and international conferences. (See Attached)
- 90% of faculty involved in publications of research 30% conduct sponsored research
- 9% enrollment growth

Goal 3: Provide international focus to our curricula and research programs.

- Public Service and Leadership Development Program established with Turkey
- Fatih University, Istanbul, Turkey signed a collaborative agreement with UCF
- Dr. Kapucu received 2 grants to study International Disaster Management.
- Department hosted three (3) international scholars to present at Research Colloquiums

Goal 4: To become more inclusive and diverse

- 13.5% increase in Black and Hispanic Students in department programs
- Dr. Ronnie Korosec was tenured and earned promotion to Associate Professor
- New Executive Master of Public Administration pilot cohort program

Goal 5: Be America’s leading partnership university.

- Capacity Building Institute assisted over 100 small nonprofits
- Required Service Learning Projects delivered products to over 150 nonprofits
- Service Learning Project Secured \$156,808 for Orlando Police Department
- 6th Annual Community Partners Nonprofit Management Conference planned by Advisory Board
- 6th Annual Public Service Showcase - Casselberry and Oviedo were major sponsors of the event.
- 1st Annual Internship Partners Breakfast with discussion by our American Humanics NexGen Scholars and a video that showcased student work in Africa over the summer.

Below are the goals of the University of Central Florida with an explanation of how the Department of Public Administration is meeting the identified goals of the university.

Goal 1: Offer the best undergraduate education available in Florida.

- **American Humanics** received a national award for "Excellence in Certifications" at the American Humanics Management Institute.
- American Humanics Students Ana Defillo, Amber Myers-Ferguson, Patricia Holloway, and Andrew Neal each received a \$4500 NextGen Scholarship.
- Students Terry Nelson, Rachel Cimino, Lindsey Hemphill, Heather Hanna, and Bridgete McKenna presented "Creating, Maintaining, and Enhancing your Portfolio" at the national American Humanics Management Institute.
- The American Humanics Minor was revised to improve the curriculum requiring every student to take the Nonprofit Organizations course, which gives students opportunities for service learning. Also the name of the program was changed to the Nonprofit Management Minor/American Humanics National Certification Program to clarify for students the exact nature of the program.
- American Humanics student Bridget McKenna published an article on budgeting in The WorkForce Insider.

- **The Public Administration Programs** experienced a 5.66% increase in Black Students and 5.14 % increase in Hispanic Students
- Student Heather Hanna received the \$1000 John L. Mica Public Service Scholarship and the \$1500 Women's Executive Council Scholarship.

- **Honors in the Major Program - 50% Increase** - - Two students in the public administration program were involved in the Honors in the Major program - - David Taylor and Antoinette Bazunu. Ms. Bazunu received the \$1000 HIM scholarship for her abstract on "Are Florida's Children Safer? A Public Management Perspective of the Decision to Privatize Child Welfare Services in District 7."

- **Increased Outreach** – Our department sends an electronic newsletter weekly to students and e-mails regarding internship opportunities and job opportunities. The website has been enhanced to list specific internship and job opportunities. The 6th Annual Public Service Showcase was planned by our student group OPA and expanded to include the entire college highlighting volunteer, internship, and job opportunities.

Goal 2: Achieve international prominence in key programs of graduate study and research.

- **Emergency Management & Homeland Security Graduate Certificate** approved in December 2007. The program consists of 18 semester hours with for core courses and two electives one from the planning track and one from the management policy track.
- **National Ranking** – In 2004 our department was ranked 97th by US News and World Report, and the new ranking just conducted has not been published.

- **Grant Funding Secured by Faculty \$349,223 in 2007**
- **International Teaching, Research and Consulting** – Dr. Kapucu published a book on Turkish Public Administration and presented with students Vener Garayev and Tolga Arslan at the Democracy and Global Security Conference in Istanbul, Turkey; Dr. Liou published two articles in international journals, presented a paper on Taiwan’s Democratic Governance at a national conference, and spoke to faculty and students at two universities in Taiwan.
- **Dr. Liou Recognized for Excellence in Teaching** – At the NASPAA Conference Dr. Liou was given special recognition as an honorable mention for the 2007 NASPAA Leslie A Whittington Excellence in Teaching Award.
- **1st Annual Public Administration Research Conferences** was initiated this year *The Changing Face of Public Administration: Financing the Future*. Over 100 participants attended the intense day long conference.
- **Diversity of the Graduate Programs** experienced a 2.34% increase in Black students and a 0.35% increase in Hispanic Students.
- **Graduate Student Publications and Presentations**

Kapucu, Naim, Wendell Lawther and **Sommer Pattison**. (2007). “Logistics and Staging Areas in Managing Disasters and Emergencies,” *Journal of Homeland Security and Emergency Management*. Volume 4(2): Article 4 (pg. 1-18).

Kapucu, Naim, **Maria-Elena Augustin**, and **Marla Krause**. (2007). “Capacity Building for Community - Based Small Nonprofit Minority Health Agencies in Central Florida,” *The International Journal of Volunteer Administration*, Volume XXIV (3): 10-17.

Kapucu, Naim, **Maria-Elena Augustin** and **Vener Garayev**. (Forthcoming). “Interstate Partnerships in Emergency Management: Emergency Management Assistance Compact (EMAC) in Response to Catastrophic Disasters,” *Public Administration Review*.

Naim Kapucu, **Tolga Arslan**, and **Vener Garayev**. 2007. *Volusia/ Flagler County Homeless Survey Analyses and Report*, Capacity Building Institute, University of Central Florida, Orlando, Florida

Kapucu, Naim **Vener Garayev**, and **Tolga Arslan**. “Alliance of Civilizations: Global Response to Intolerance and Terrorism,” paper presented at the Democracy and Global Security Conference, June 14-16, 2007, Istanbul, Turkey

Wang, X., Dennis, L. and **Tu, Y.** (2007). “Measuring Financial Condition: A Study of U.S. States.” *Public Budgeting & Finance*, 27(2):1–21.

- **Faculty Publications and Creative Research**

- **(1) Book**

1. **Kapucu, Naim** & Hamit Palabiyik. (Forthcoming). *From Tradition to Modern Age: Turkish Public Administration*. Ankara: International Strategic Research Organization (ISRO) Publications.

- **(5) Book Chapters**

1. Cooper, T. L., **Bryer, T.A.** and Meek, J.W. (Forthcoming). “Outcomes Achieved through Citizen-Centered Collaborative Public Management,” In Rosemary O’Leary and Lisa Bingham (eds.), *Big Ideas in Collaborative Management*, Armonk, NY: M.E. Sharpe.
2. **Kapucu, N.** (Forthcoming). “Ethics of Digital Government,” In Hamid Nemati (ed.) *Information Security and Ethics: Concepts, Methodologies, Tools, and Applications*. New York: Information Science Reference.
3. **Kapucu, N.** (Forthcoming). “Examining Intergovernmental Relations in Response to Catastrophic Disasters: Hurricane Katrina in 2005,” In Ali Farazmand (ed.) *Handbook of Crisis and Emergency Management*.
4. **Lawther, W. C.** (2007). “Intelligent Transportation Systems: Evolution and Impact”. In Jeremy Plant (ed). *Handbook of Transportation Policy and Administration*. Boca Raton, FL: CRC Press: 79-106.
5. **Lawther, W. C.** (2007). “Privatization of Transportation Systems”. In Jeremy Plant (ed). *Handbook of Transportation Policy and Administration*. Boca Raton, FL: CRC Press: 369-392.

- **(4) Monographs**

1. **Kapucu, N.** (Forthcoming). Birkland, Thomas A. 2006. *Lessons of Disaster: Policy Change after Catastrophic Events*. Washington DC: Georgetown University Press. *The Journal of Public Management Review*. Volume 4 (1): article 10.
2. **Kapucu, N.** (2007). Amass F. S., Bhunia, A. K, Chaturvedi, A. L., Dolk, D. R., Peeta, S., and Atallah, M. J. 2006. *Advances in Homeland Security Series: The Science of Homeland Security, Volume 1*, and Amass F. S., Chaturvedi, A. L., and Peeta, S.2006. *Advances in Homeland Security Series: Guiding Future Homeland Security Policy*, West Lafayette, IN: Perdue University Press. *Journal of Homeland Security and Emergency Management*. 4 (1): Article 10.

3. **Kapucu, N.** (2007). *Players in the Public Policy Process: Nonprofits as Social Capital and Agents*. Herrington J. Bryce. New York: Palgrave Macmillan, 2005, 288 pages. *Journal of Comparative Policy Analysis (JCPA)* 9(2): 55-56.
 4. **Kapucu, N.** (Forthcoming). *When Terrorism Hits Home: How Prepared Are State and Local Law Enforcement?* By M. Lois Davis, K. Jack Riley, Greg Ridgeway, Jennifer Page, Sarah K. Cotton, Paul S. Steinberg, Kelly Damphouss, and Brent L. Smith. Santa Monica, CA: RAND, 2004, 144 pages. *American Review of Public Administration (ARPA)*.
- **(20) Articles**
 1. **Bryer, T. A.** and Cooper, T. L. (2007). "Challenges in Enhancing Responsiveness in Neighborhood Governance," *Public Performance and Management Review*, 31(2): 190-213.
 2. Cooper, T. L. and **Bryer, T. A.** (2007). "William Robertson: Exemplar of Politics and Public Management Rightly Understood," *Public Administration Review*, 67(5): 816-824.
 3. **Collins, M.** (2007). "A Case Study of the Law Enforcement / Emergency Medical Services (EMS) Response to the Virginia Tech Mass Casualty Incident on April 16, 2007." *Journal of Emergency Management*, 5 (5).
 4. **Collins, M.** and **Kapucu, N.** (Forthcoming). "Early Warning Systems and Disaster Preparedness and Response in Local Government." *Disaster Prevention and Management*.
 5. **Kapucu, N.** (Forthcoming). "Collaborative emergency management: Better community organizing, better public preparedness and response," *Disasters: The Journal of Disaster Studies, Policy, and Management*.
 6. **Kapucu, N.** (Forthcoming). "Planning for Disasters and Responding to Catastrophes: Error of the Third Type in Disaster Policy and Planning," *International Journal of Public Policy*. **Kapucu, N.** (Forthcoming). "Culture of Preparedness: Household Disaster Preparedness," *Disaster Prevention and Management: An International Journal*.
 8. **Kapucu, N.** (2007). "Effective Nonprofit Governance and Social Capital: A Network Analysis Perspective," *Connections: Journal of International Network for Social Network Analysis*. 27 (3): 24-32.
 9. **Kapucu, N.** (2007). "Building Community Capacity to Respond," *The Public Manager*. 36 (3): 21-25.
 10. **Kapucu, N.** (2007). "Emergency Logistics Planning and Disaster Preparedness," *The Journal of Emergency Management*. 4 (6): 21-24.

11. **Kapucu, N.** (2007). "Nonprofit Response to Catastrophic Disasters," *Disaster Prevention and Management: An International Journal*, 16 (4): 551-561.
12. **Kapucu, N., Lawther, W. C.,** and Sommer Pattison. (2007). "Logistics and Staging Areas in Managing Disasters and Emergencies," *Journal of Homeland Security and Emergency Management*. 4 (2): 1-18.
13. **Kapucu, Naim,** Augustin, M.E. and Krause, M.. (2007). "Capacity Building for Community - Based Small Nonprofit Minority Health Agencies in Central Florida," *The International Journal of Volunteer Administration*, XXIV (3): 10-17.
14. **Kapucu, N.,** Augustin, M.E., and Vener Garayev. (Forthcoming). "Interstate Partnerships in Emergency Management: Emergency Management Assistance Compact (EMAC) in Response to Catastrophic Disasters," *Public Administration Review*.
15. **Lawther, W. C.** (2007). "Flexible Procurement Approaches That Facilitate Relationship Change and Negotiation: The Use of the Invitation to Negotiate". *Journal of Public Procurement* 7 (2): 173-193
16. **Liou, K. T.** (2007). Applying Good Governance Concepts to Promote Local Economic Development: Contribution and Challenge. *International Journal of Economic Development* 9(1-2), 1-31.
17. **Liou, K. T.** (2007). Changes and Challenges in Regulatory Reform. *International Journal of Public Administration* 30(3): 271-288
18. **Liou, K. T.** (2007). Governance Issues in Social Development. Conference Proceeding, *Public Management in the 21st Century: Opportunities and Challenges*. Zhongshan University, Guangzhou, China.
19. **Wang, X. and Liou, K.T.** (Forthcoming). Change in Financial Condition: An Analysis of Panel Data for U.S. States. *Journal of Public Budgeting, Accounting and Financial Management*.
20. **Wang, X.,** Dennis, L. and Tu, Y. (2007). "Measuring Financial Condition: A Study of U.S. States." *Public Budgeting & Finance*, 27(2):1-21.

- **(18) Presentations**

1. **Kapucu, N.** Vener Garayev, and Tolga Arslan. “Alliance of Civilizations: Global Response to Intolerance and Terrorism,” Democracy and Global Security Conference, June 14-16, 2007, Istanbul, Turkey.
2. **Kapucu, N.** “Horizontal Federalism in Managing Disasters: Examining Emergency Management Assistance Compact (EMAC) in Response to Catastrophic Disasters,” 9th Public Management Research Association (PMRA) National Public Management Research Conference, October 25-27, 2007, Tucson, Arizona.
3. **Collins, M.** and **Kapucu, N.** “Early Warning Systems in Disaster Prevention and Management,” Southeastern Conference for Public Administration (SECoPA), Sound Innovations in Public Administration: Setting the Tone for the Future, September 26-29, Nashville, Tennessee.
4. **Kapucu, N.** “Homeland Security, Emergency Management, Crisis Management,” paper presented at the Democracy and Global Security Conference, June 14-16, 2007, Istanbul, Turkey.
5. **Kapucu, N.** “Emergency Management and Public Administration: Incorporating Disasters and Crises in Public Administration Curriculum,” Annual American Society for Public Administration (ASPA) Teaching Public Administration Conference, “*Teaching Public Administration in Times of Turmoil*” May 26-27, 2007, Harrisburg, PA.
6. **Kapucu, N.** “Improving the Quality of Research Papers: A Dynamic Evaluation Model,” Annual American Society for Public Administration (ASPA) Teaching Public Administration Conference, “*Teaching Public Administration in Times of Turmoil*” May 26-27, 2007, Harrisburg, PA.
7. **Kapucu, N.** “Interorganizational Networks in Response to Routine and Catastrophic Disasters” Public Administration Theory Network Conference, “Public Administration Theory in Times of Terror and Disaster,” May 26-27, 2007, Harrisburg, PA.
8. **Wang, X.** and **Kapucu, N.** “Public Complacency under Repeated Emergency Threats: Some Empirical Evidence,” 68th Annual American Society for Public Administration (ASPA) National Conference, Monumental Possibilities: Capitalizing on Collaboration, March 23 - 27, 2007, Washington DC.
9. **Kapucu, N.** “Decision making under dynamic environments of crisis,” 68th Annual American Society for Public Administration (ASPA) National Conference, Monumental Possibilities: Capitalizing on Collaboration, March 23 - 27, 2007, Washington DC.

10. **Kapucu, N.** and Van Wart, M.. “Making Matters Worse: Anatomy of Leadership Failures in Catastrophic Events,” 68th Annual American Society for Public Administration (ASPA) National Conference, Monumental Possibilities: Capitalizing on Collaboration, March 23 - 27, 2007, Washington DC.
11. **Korosec, R.** and **Liou, K. T.** “Implementing Institutional Effectiveness Assessment for the MPA Program: Strategies and Lessons” NASPAA Conference October 11-13, 2007.
12. **Korosec, R.** “Is Strategic Planning at the Departmental Level more effective than Strategic Planning at the Organizational Level?” 2007 American Society of Public Administration (ASPA) National Conference March 23 - 27, 2007, Washington DC.
13. **Korosec, R.** and **Liou, K. T.** “Implementing Organizational Reform Strategies among State Governments: Workforce Reduction, Work Redesign, and System Change”. 2007 Southeastern Conference of Public Administration - Nashville, TN, September 27-29, 2007.
14. **Liou, K. T.** *Innovative Managers and Organizational Reforms*. Paper presented at the 2007 ASPA National Conference, Washington, DC. March 24.
15. **Liou, K. T.** *Coordination and Confrontation in Taiwan’s Democratic Governance*. Paper presented at the 2007 ASPA National Conference, Washington, DC. March 25.
16. **Liou, K. T.** *Public Administration Research - Issue, Theory, and Application*. Presentation to faculty and graduate students at Tunghai University, Taichung, Taiwan, June 14, 2007.
17. **Liou, K. T.** *Publication in Public Administration – Preparation, Presentation, Professionalism, and Politics*. Presentation to faculty and graduate students at Shih Hsin University, Taipei, Taiwan, June 20, 2007.
18. **Wang, X.** American Society for Public Administration (ASPA) National Conference, Washington DC. 3/2007, Paper: "Public Complacency under Repeated Emergency Threats: Some Empirical Evidence."

- **90% of faculty are involved in the publication of research**
- **30% of faculty involved in sponsored research activities secured \$349,223 in 2007**
- **9% enrollment growth**

Goal 3: Provide international focus to our curricula and research programs.

- **Public Service and Leadership Development Program**, Ministry of the Interior, Republic of Turkey. This program is supported by the government of Turkey and UCF hosted six high-level officials for a 6 month training program. A second year long program to train future governors was begun during this period.
- **Fatih University**, Istanbul, Turkey signed a collaborative agreement with UCF and our department to develop future opportunities for faculty and students.
- **Grant to Study International Response to Crises - Collaborative Emergency and Crises Management: Leadership in Dynamic and Uncertain Environments of Crises and Disasters**. This grant is funded by the Turkish Institute for Police Studies (TIPS) and focuses on studying collaborative responses to emergencies internationally.
- **Research on International Disaster Management - Dr. Kapucu** is studying International Disaster Management: Role of International Organizations. The study is reviewing the current status of international disaster management system and the changing role of international organizations (i.e. NATO, UN, and World Bank) in response to and recovery from disasters.
- **International Graduate Students** have been recruited into our MPA program and into the Public Affairs – Public Administration Track.
- **Internship in Peru** – Master of Nonprofit Management student, Susan Medina, arranged for her own internship with the Mayor of Municipidad Provincial du Trujillo in Peru.
- **Hosted International Scholars to Present at Monthly Research Colloquiums**

Dr. Keyong Dong. Dean of School of Public Administration, Renmin University of China, “Progress and Problems in China’s Social Security System: Pension and Medical Care,” November 27, 2007

Dr. Hamit Palabiyik, College of Economics and Administrative Sciences, Canakkale 18 Mart University, Turkey, “Comparative Public Administration: Civil Society in Turkey,” November 15, 2007

Dr. Jack Yun-jie Lee, Kennedy School of Government, Harvard, Fulbright Scholar, “Still Performance Movement, Not Yet Budgetary Reforms: A Comparative Study of Performance-Based Budgeting,” October 18, 2007

Goal 4: Become more inclusive and diverse.

- **10.8%** increase in Black and Hispanic Students at the undergraduate level
- **2.7%** increase in Black and Hispanic Students at the graduate level
- **Dr. Ronnie Korosec** was tenured and earned promotion to Associate Professor
- **New Executive Master of Public Administration** pilot cohort program developed by Dr. Peter Colby began in fall 2007 with 28 students identified as potential public sector leaders.

Goal 5: Be America's leading partnership university.

- **Capacity Building Institute** - supported by grant funding provided training and assistance by faculty, students, and community leaders to over 100 small nonprofits in central Florida in the form of: board development, strategic planning, financial management, grant proposals, program evaluations, and volunteer management.
- **Service Learning Projects** – are required in five of the courses in the Master of Nonprofit Management. As part of a class assignment students provided a deliverable product to over 150 nonprofit organizations in central Florida and around the country.
- **Service Learning Project Secures \$156,808** - Student Lilian Draisin, as a service learning project in the Grant and Contract Management class, develop a grant proposal for the Orlando Police Department. The grant of \$156,808 was awarded to the department to administer the Gang Resistance Education and Training (GREAT) Program.
- **6th Annual Community Partners Nonprofit Management Conference** – planned and organized by the Nonprofit Management Advisory Board members worked to connect the nonprofit community and students for service learning projects in 2007.
- **6th Annual Public Service Showcase** was planned by the student Organization for Public Administration and expanded to include all of the college. Over 175 students attended the event at the Pegasus Ballroom where over 50 representatives from public and nonprofit organizations shared opportunities. The cities of Casselberry and Oviedo were major sponsors of the event.
- **1st Annual Internship Partners Breakfast** – The breakfast was held to celebrate our 2007 interns and partners and included a discussion lead by our American Humanics NexGen Scholars about how to enhance our internship program. The highlight of the program was a student video that showcased their work their work in Africa over the summer.

