



UNIVERSITY OF CENTRAL FLORIDA
**COLLEGE OF HEALTH
AND PUBLIC AFFAIRS**

CASE MANAGEMENT CERTIFICATE Program
September 5 – October 3, 2008

Purpose: This program, co-sponsored by the Center for Community Partnerships and the Florida Institute of Government at the University of Central Florida is specifically designed with the “central Florida” case manager in mind and crosses boundaries addressing the needs and issues in a variety of disciplines, such as: area non-profit social service programs, healthcare, local governments, etc. This program provides an opportunity to practicing case managers to build on their skills, discuss issues relevant to central Florida case managers, acquire tips and tools to add to their case management toolkit, and to address issues around case management as a profession.

Objective: Upon completion of the course, participants will have a comprehensive knowledge of case management theory, best practices in case management, integrating services, ethical decision making, and acquire new resources specific to the unique needs of the central Florida community.

Curriculum: The case management curriculum will cover the following topics:

Session 1 – The State of the Profession: Subjects covered will include the state of the case management profession, issues and trends, theoretical concepts, standards of practice and evolving case management models.

Session 2 – Best Practices in Case Management: Subjects covered will include an overview of best practices in case management, the case manager as change agent, the identification of public and private resources for case management, and developing a care plan based on best practice concepts.

Session 3 – Ecological Perspectives in Case Management: Subjects covered will include micro, mezzo, and macro level intervention for case managers working with large systems in the areas of social justice and community intervention. Themes such as Justice and Fairness, cultural interventions, and mediation will be reviewed.

Session 4 – Integration of Care Management: Subjects covered will include care giving from the perspective of the caregiver, the integration of the care management process, ethical decision making, the engagement of families and conflict resolution.

Session 5 – Professional Development: Subjects covered will include professional organizations and opportunities for continuing education, the expansion of case management as a profession, case management tools including time management and work management and the use of technology.

Eligibility Requirements: Individuals working in the field of case management and/or performing case management activities. Applicants must submit an application and letter of recommendation from their supervisor.

Registrants: The maximum number of registrants is 25. If there is an insufficient number of applicants by the application deadline, the program will be rescheduled. Individuals interested in enrolling in the program should download and complete the application form from the following website:
www.cohpa.ucf.edu/ccp/about_case_mgmt.cfm.

Selection Procedures: All application packets will be reviewed by the UCF Case Management Scholarship Review Committee. A goal of the committee will be to create a diverse class composition based on applicants' experience, geography and services provided. Applications will be reviewed and selection will be based on the following:

- Currently employed in the field of case management and/or performing case management activities
- Completed application packet
- Statement of commitment
- Letter of recommendation and commitment from supervisor

Scholarship and Financial Responsibility: The College of Health and Public Affairs at the University of Central Florida has generously agreed to provide scholarship opportunities for participants in the class to cover the one-half the cost of the program (\$200 per person). Applicants must agree to complete the entire 40-hour program to receive this award. Application and scholarship consideration deadline is **August 25, 2008**.

Contact Hours: The Center for Community Partnerships is will consider provision of contact hours for the following disciplines: Clinical Social Work, Marriage and Family Therapy, Mental Health Counseling, and Nursing based on enrollment statistics.

Dates and Location: The 40 hour course will meet on five consecutive Fridays (September 5, 12, 19, 26, and October 3 2008) and will be held at the UCF South Orlando Campus, Orlando Central Park, 7300 Lake Ellenor Drive.

Registration & Scholarship Application:

Application forms are available at www.cohpa.ucf.edu/ccp/apply_case_mgmt.cfm. Download, complete and submit to the following address:

Florida Institute of Government at UCF
36 West Pine Street
Orlando, FL 32801-2621

Fax: 407.317.7750

Phone: 407.235.3960