



## Operational Excellence and Assessment Support

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## Academic Learning Compacts

### College of Health and Public Affairs Academic Learning Compact for Posting

#### Public Administration

UCF Public Administration graduates will demonstrate the ability to:

#### Discipline Specific Knowledge, Skills, Behavior and Values Outcomes

1. Identify the legal structures, governance models, and ethical issues associated with administration of public policy at the local, state or federal levels.
2. Create a cost benefit analysis or other professional analysis of the legal structures, governance models, or ethical issues associated with administration of public policy.
3. Identify the major theories of organizational behavior such as organizational design, management, leadership, decision making, team building, motivation and related topics.
4. Identify the fiscal tools and theories that impact administration in the public sector.
5. Create valid, reliable, and ethical social science surveys and apply them in a real world context.
6. Identify problems associated with human resource management and concepts and methodologies with “best practices” for human resource organizations.

#### Critical Thinking Outcomes

7. Analyze and solve problems associated with government and nonprofit administrations by creating an organizational evaluation or assessment for a government or nonprofit organization.
8. Analyze and solve problems associated with fiscal management such as applying fiscal tools relating to economic and market issues appropriately to achieve desired outcomes.
9. Analyze and solve problems associated with human resource management by conducting a program evaluation using best practices.

#### Communication Outcomes

10. Discuss the importance of valid, reliable, and ethical social science surveys and how they might be applied in real world situations.
11. Discuss the major theories of organizational behavior such as organizational design, management, leadership, decision making, team building, motivation and related topics.
12. Write accurate, thoughtful reports about issues in public administration.

## **Assessment of Public Administration Outcomes**

These outcomes will be assessed using a variety of assessment methods, including:

- projects
- case studies
- papers
- presentations